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## Setting up Remote Desktop Services and Adding InTouch WindowViewer to RemoteApp List on an InTouch Access Anywhere Server Machine

### SUMMARY

This pictorial *Tech Note* provides a step-by-step procedure to install Remote Desktop Services and to add InTouch WindowViewer to the RemoteApp list on an InTouch Access Anywhere Server machine.

### OPERATING SYSTEM

Windows Server 2003

### SITUATION

Remote Desktop Services must be installed and configured and InTouch WindowViewer added to the RemoteApp list prior to the installation of InTouch Access Anywhere to the server.

**NOTE:** This is a sample of one of the acceptable configurations of Remote Desktop Services to be used with InTouch Access Anywhere.

### ACTION

Follow Figures 1 through 19 in the order below to successfully install and configure Remote Desktop Services:

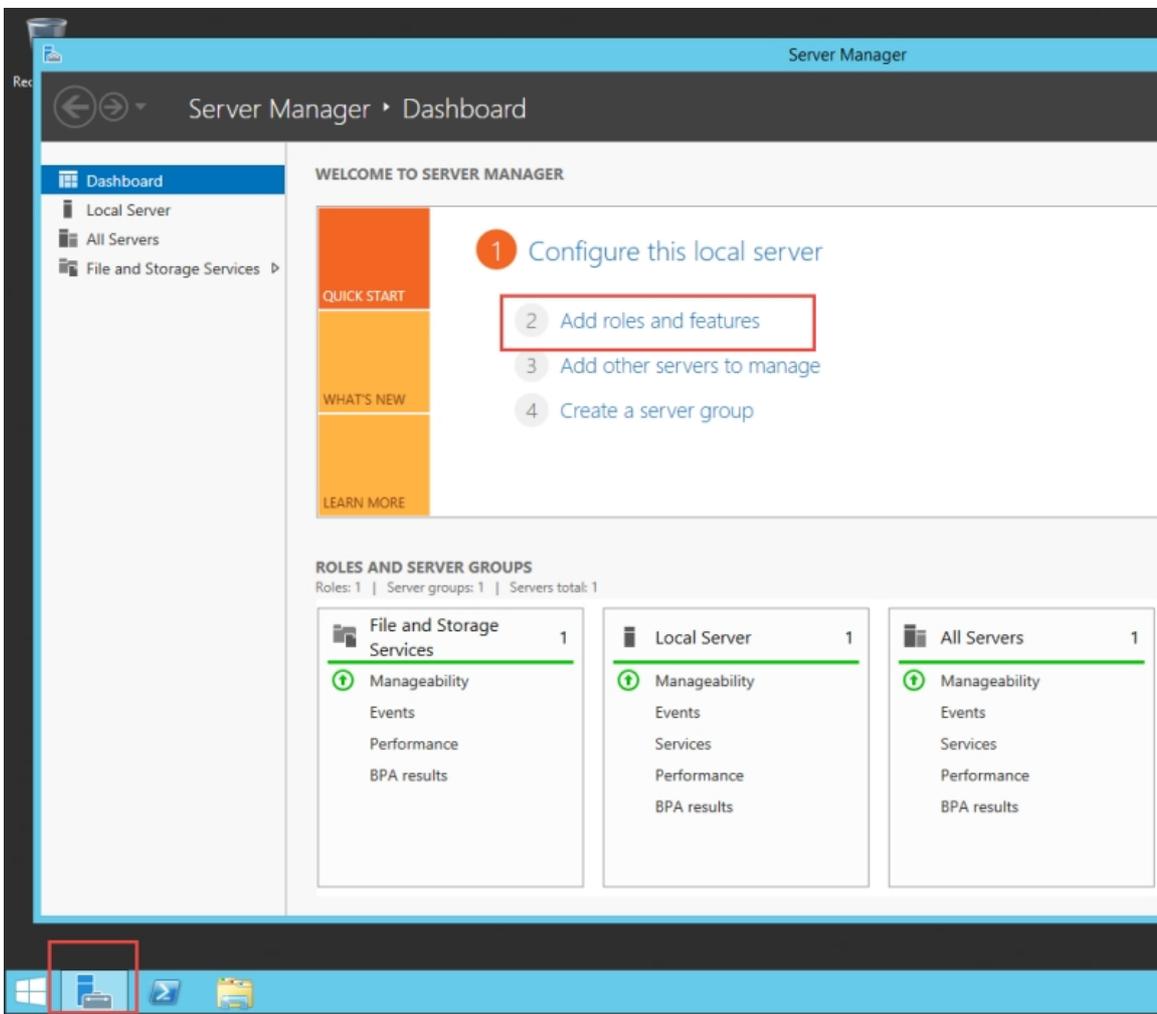


Figure 1: Open Server Manager from the Taskbar and Click On "Add Roles And Features"

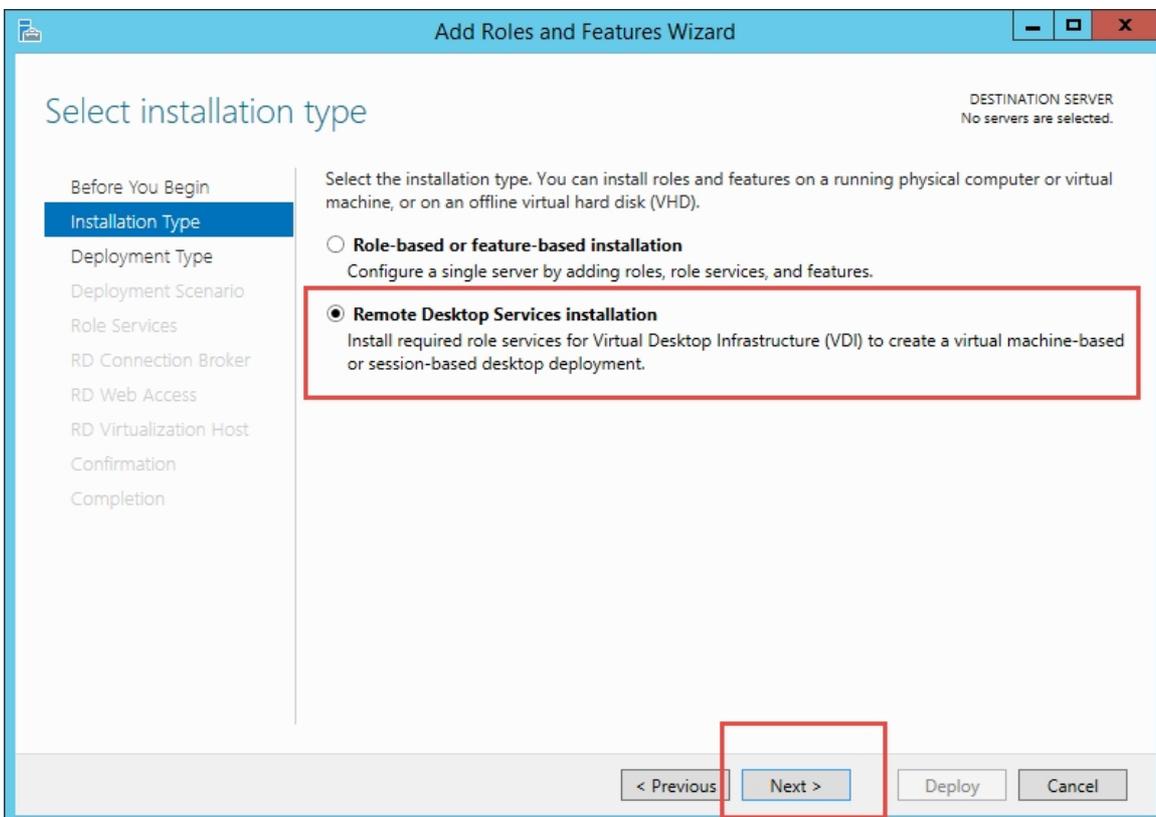


Figure 2: Remote Desktop Services Installation

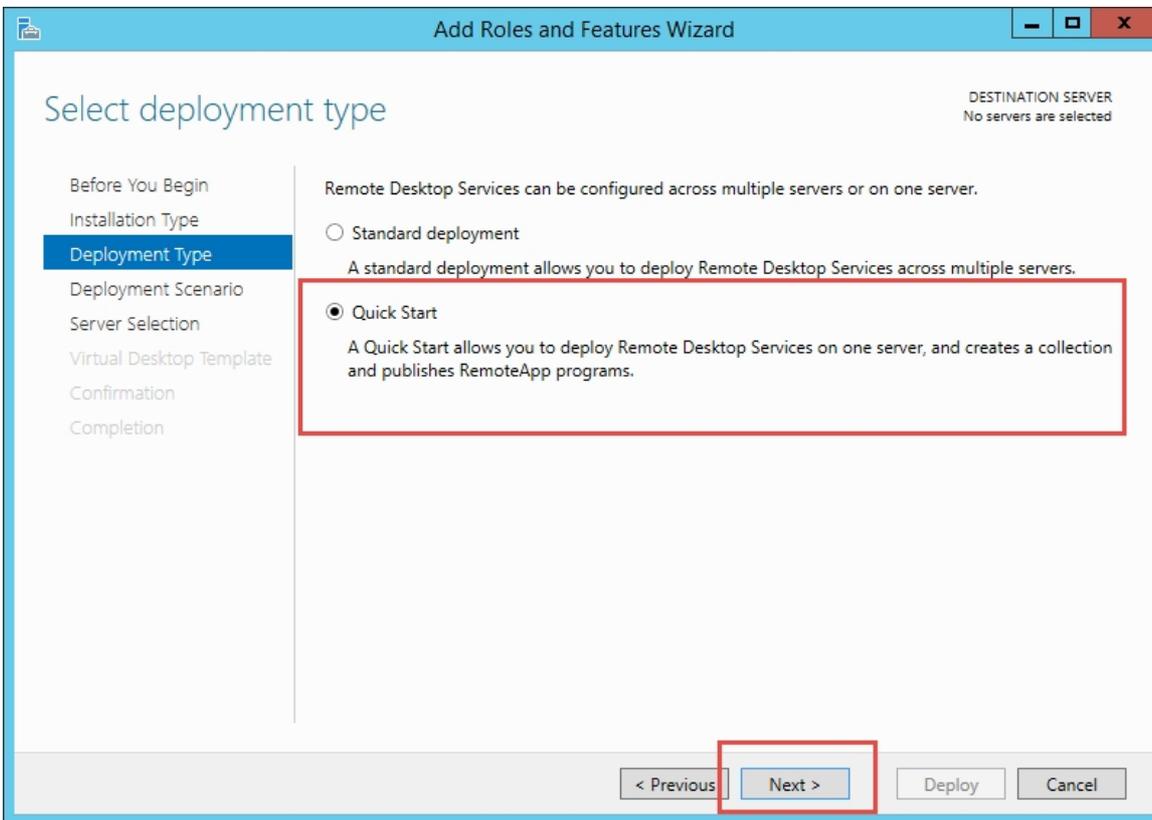


Figure 3: Quick Start

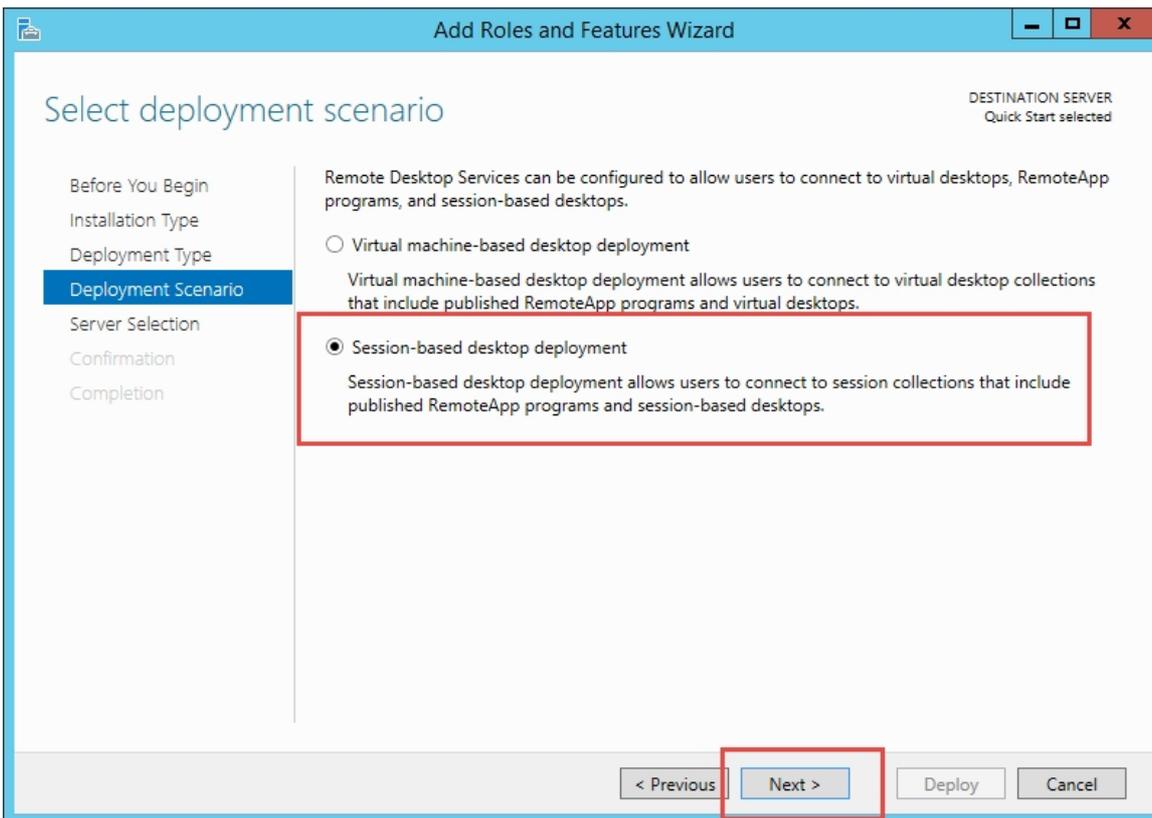


Figure 4: Session-Based Desktop Deployment

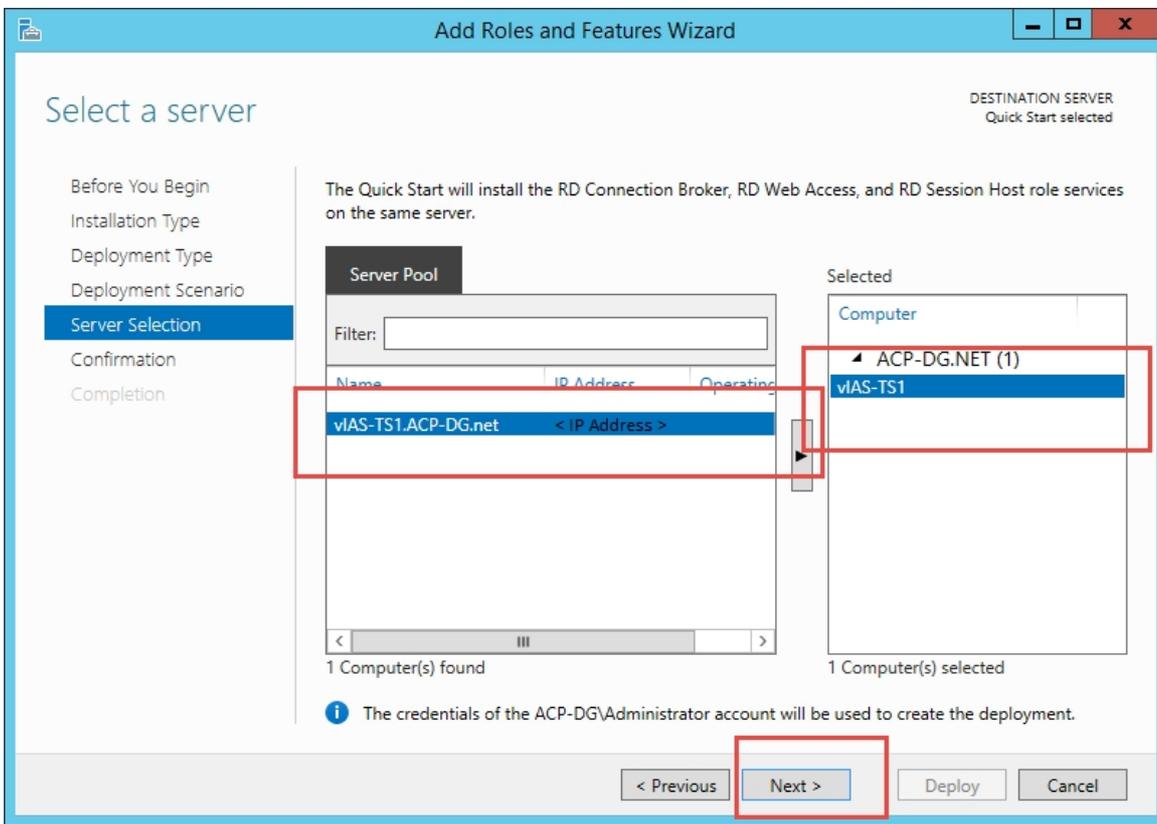


Figure 5: Server Selection

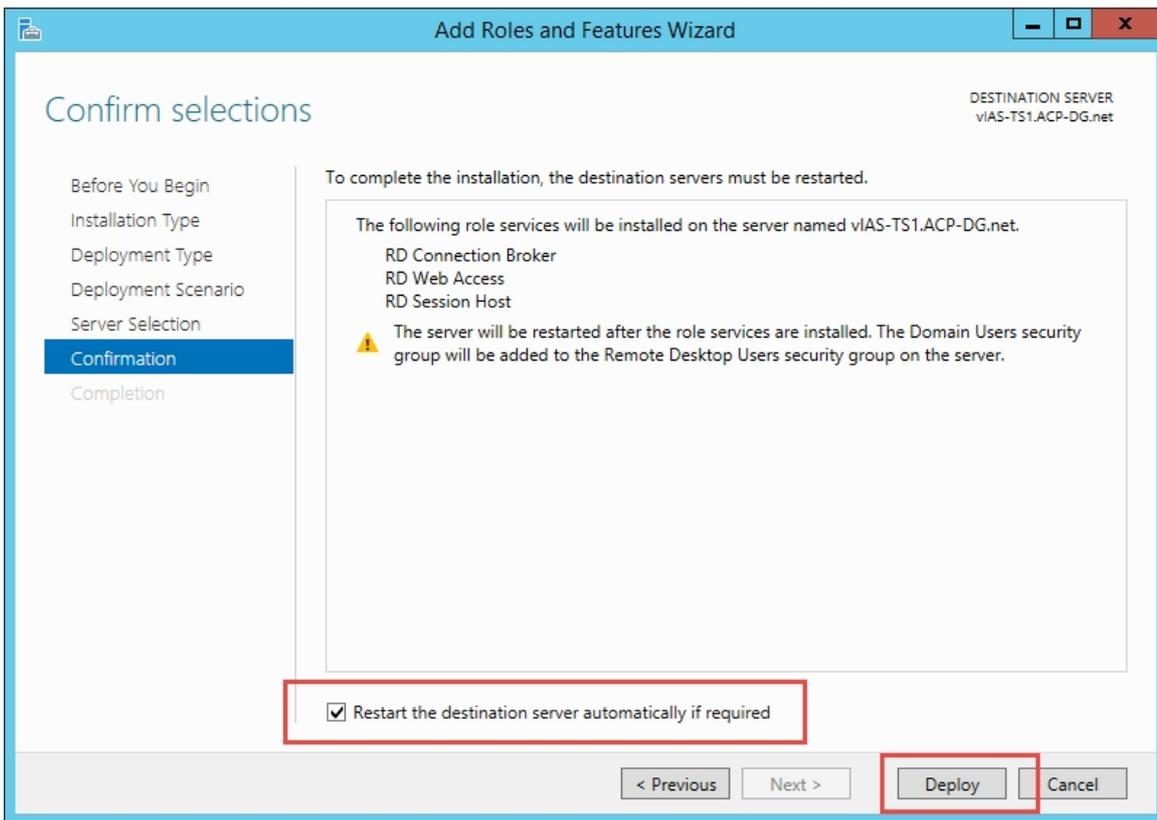


Figure 6: Confirmation

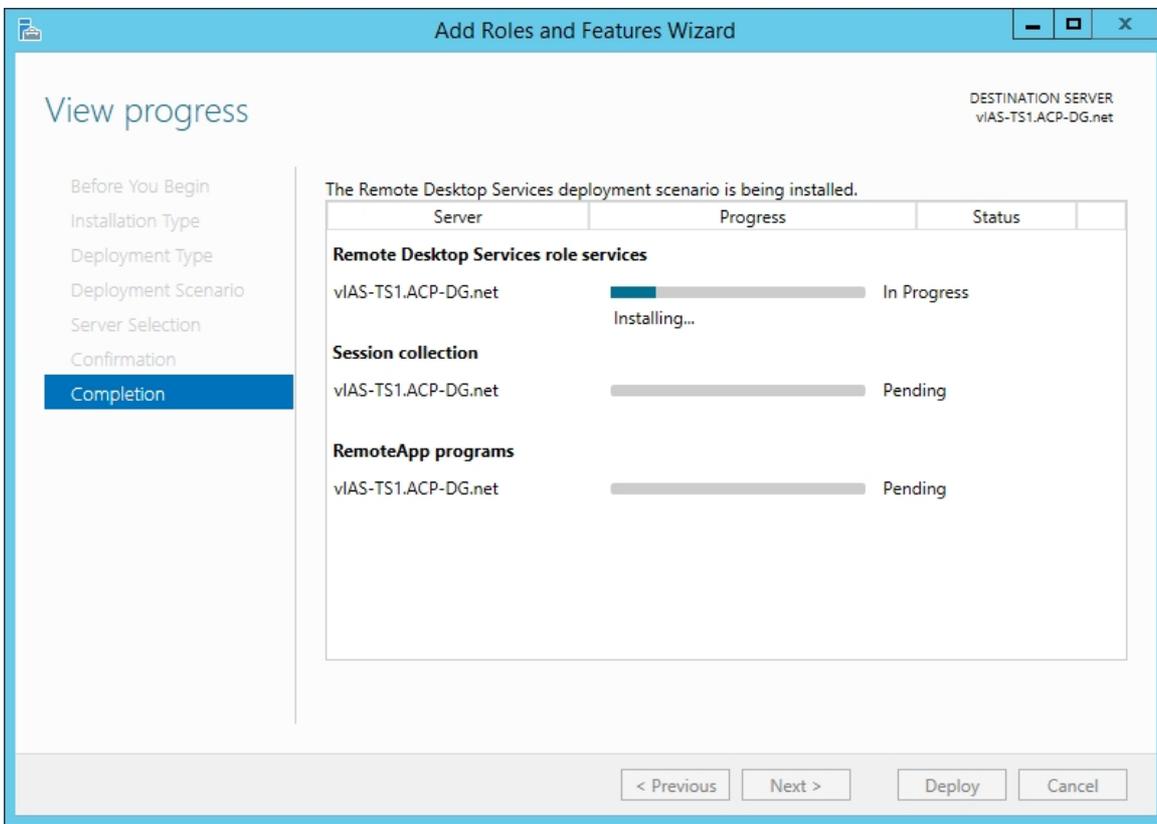


Figure 7: Completion - Installing

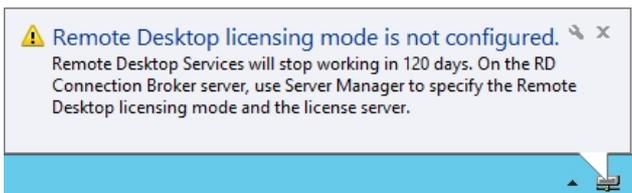


Figure 8: Remote Desktop In Demo Mode

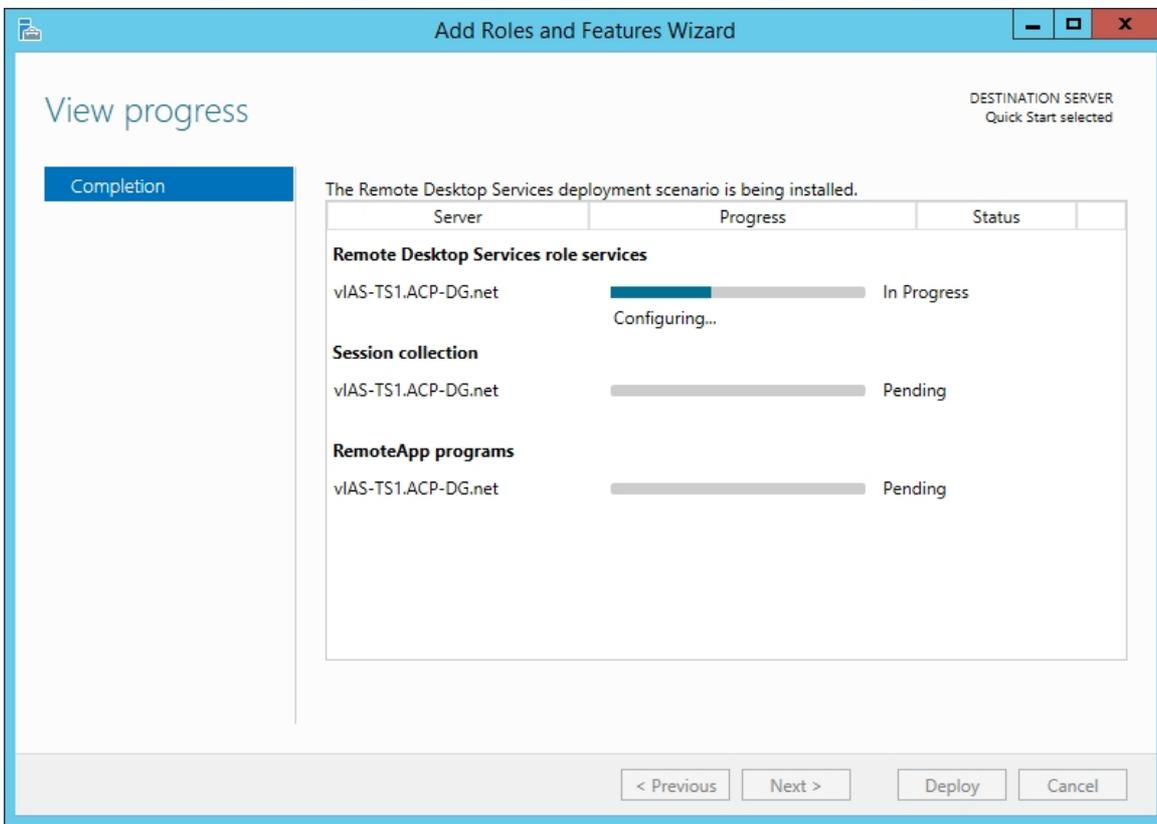


Figure 9: Completion - Configuring

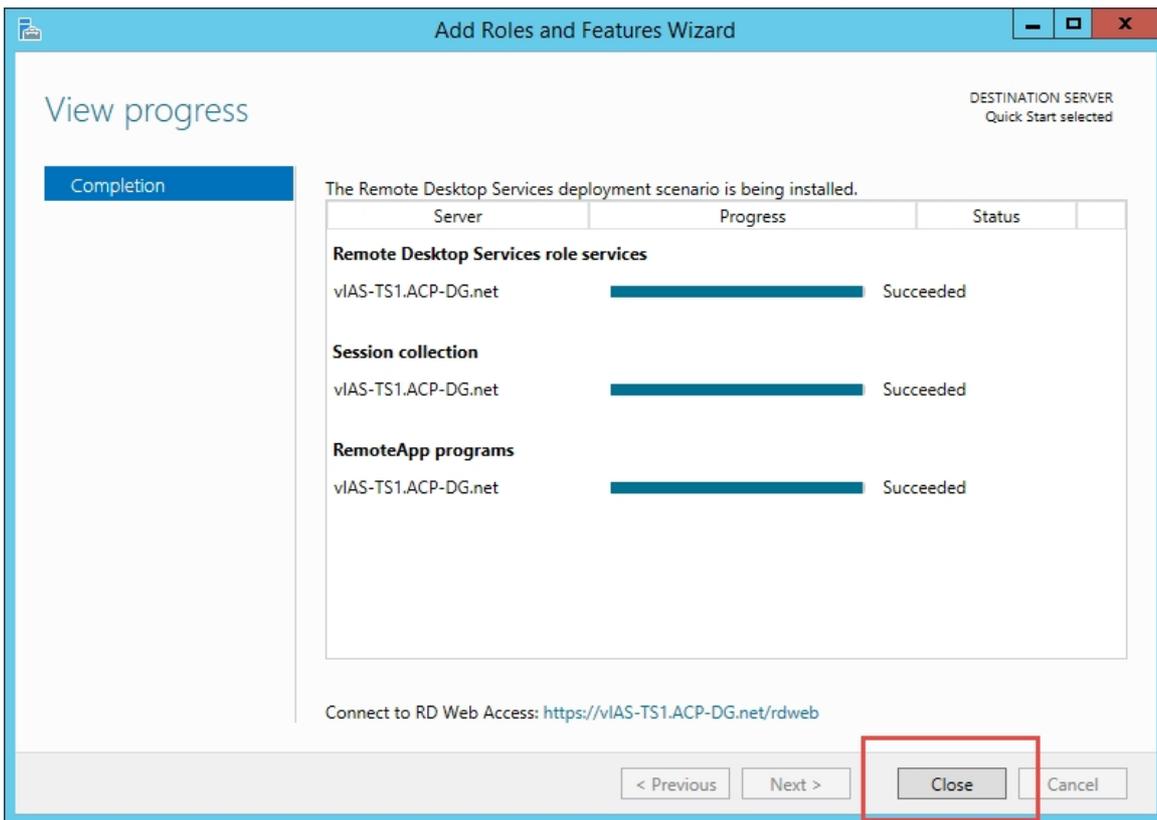


Figure 10: Completion - Succeeded

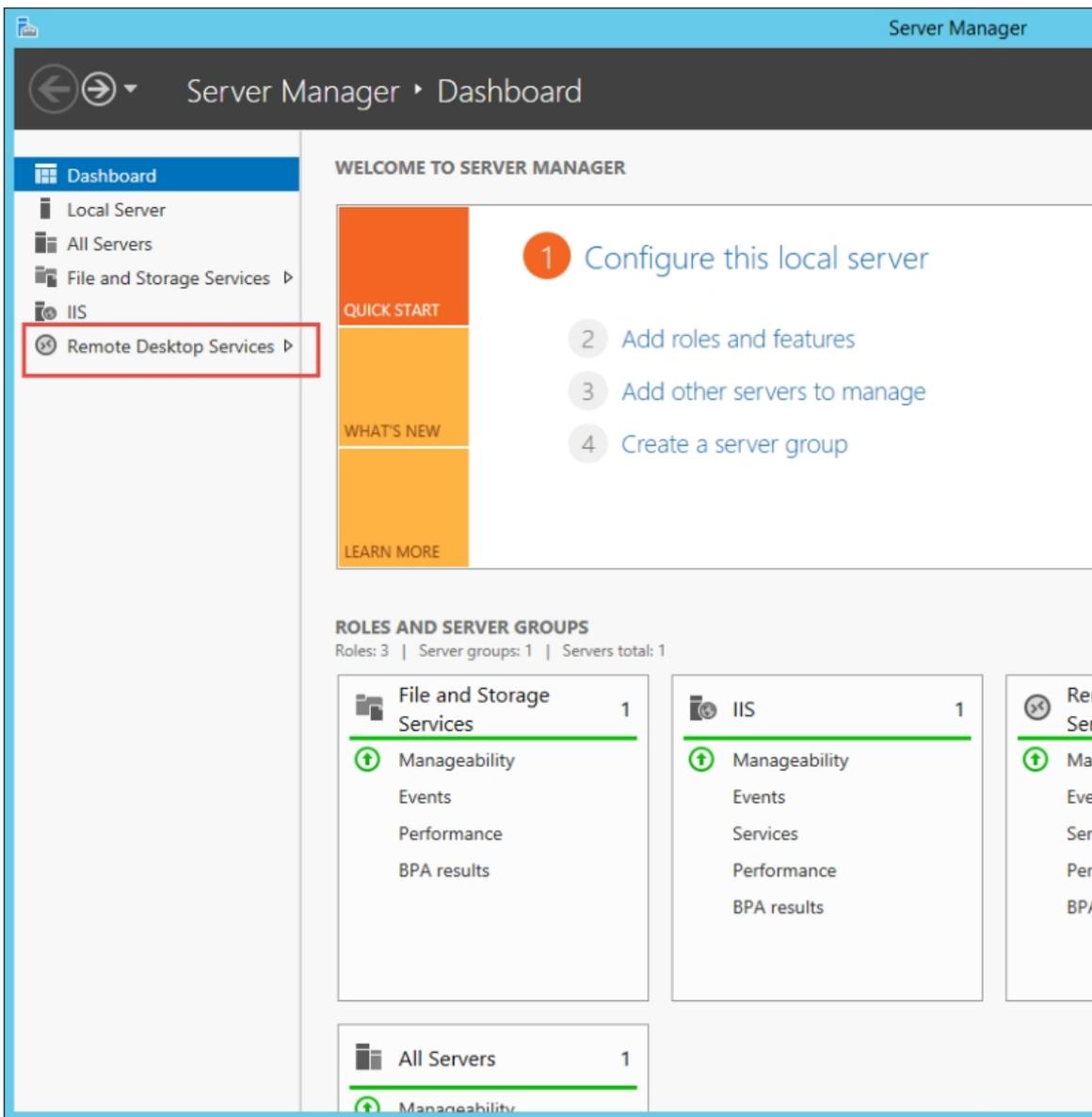


Figure 11: Dashboard - Remote Desktop Services

Server Manager

Server Manager ▶ Remote Desktop Services ▶ Overview

Overview  
Servers  
Collections  
QuickSessionCo...

GET STARTED WITH REMOTE DESKTOP SERVICES

1 Set up a Remote Desktop Servi

QUICK START

Virtual machine-based desktop deployment

2 Add RD Virtualization Host servers

3 Create virtual desktop collections

LEARN MORE

DEPLOYMENT OVERVIEW  
RD Connection Broker server: vIAS-TS1.ACP-DG.net

Managed as : ACP-DG\Administrator

RD Web Access

RD Gateway

RD Licensing

RD Connection Broker

RD Virtualization Host

RD Session Host

Figure 12: Overview - Remote Desktop Services

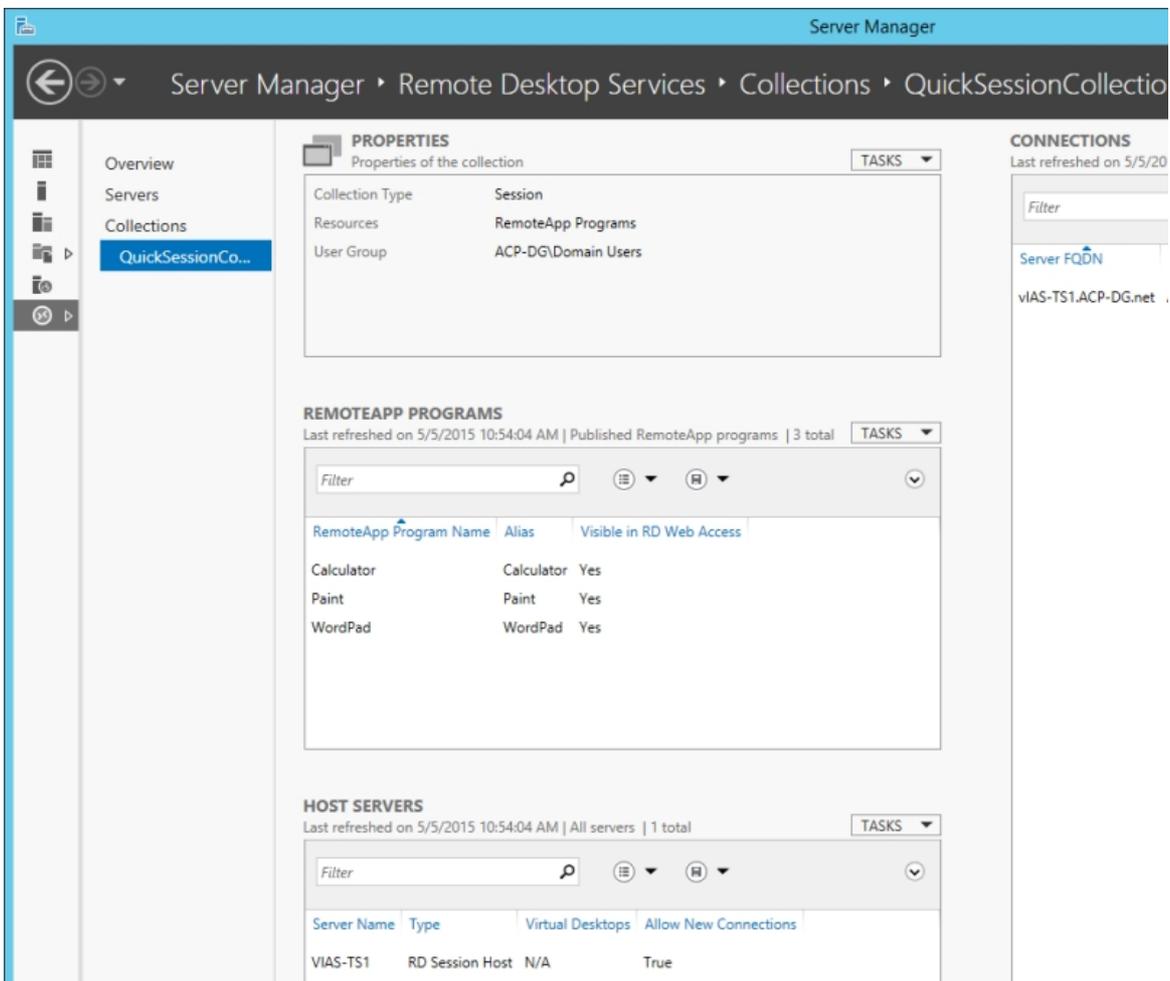


Figure 13: Overview - Quick Session Collections

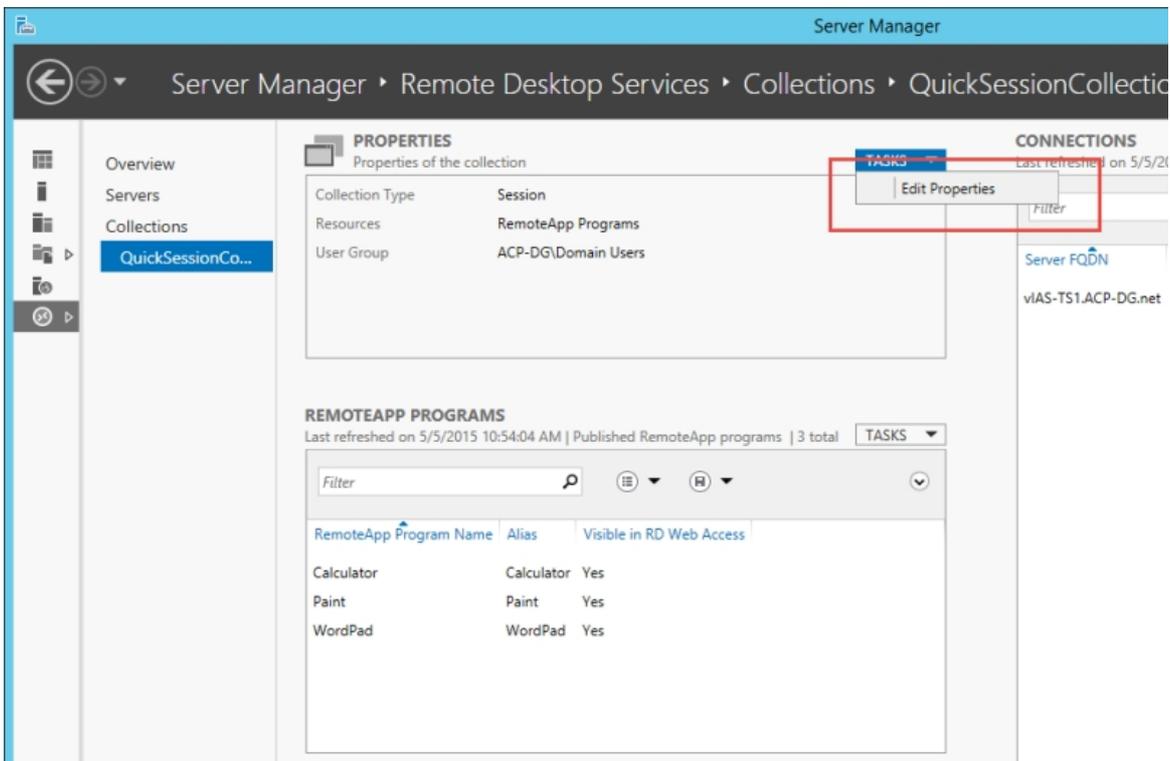


Figure 14: Edit Properties

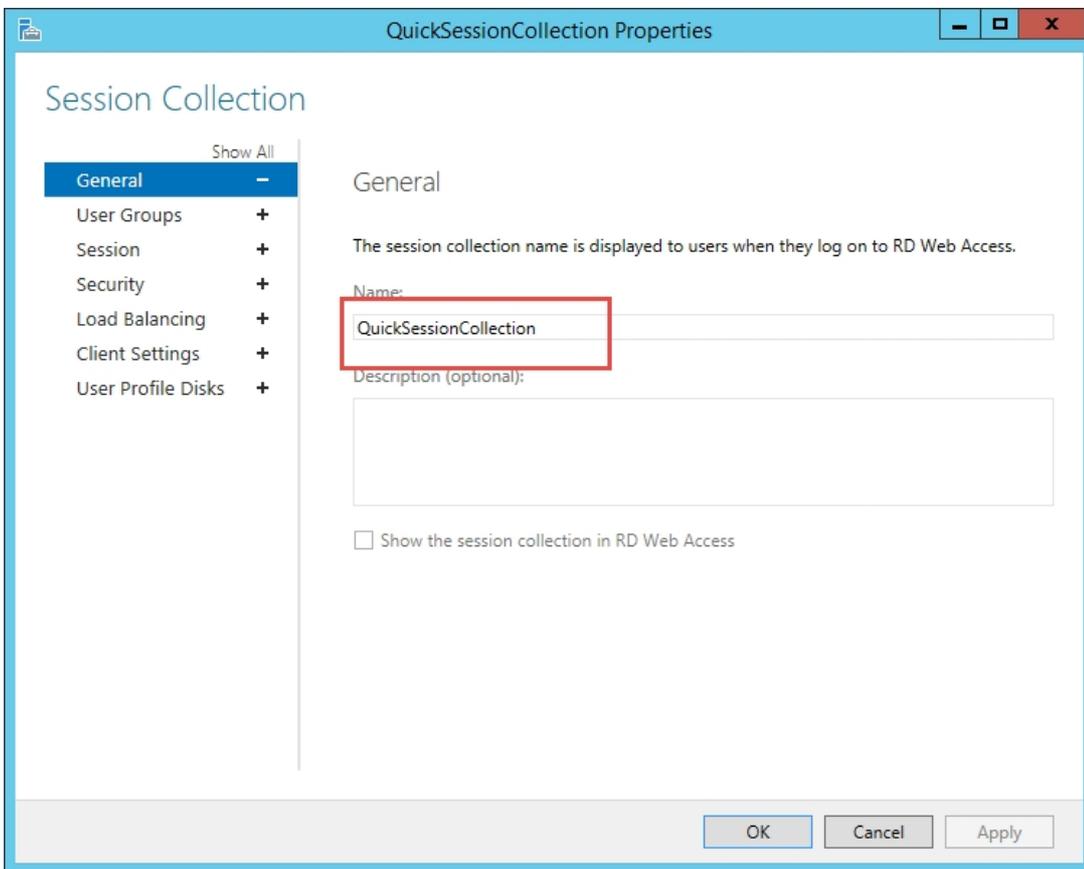


Figure 15: Session Collection - General

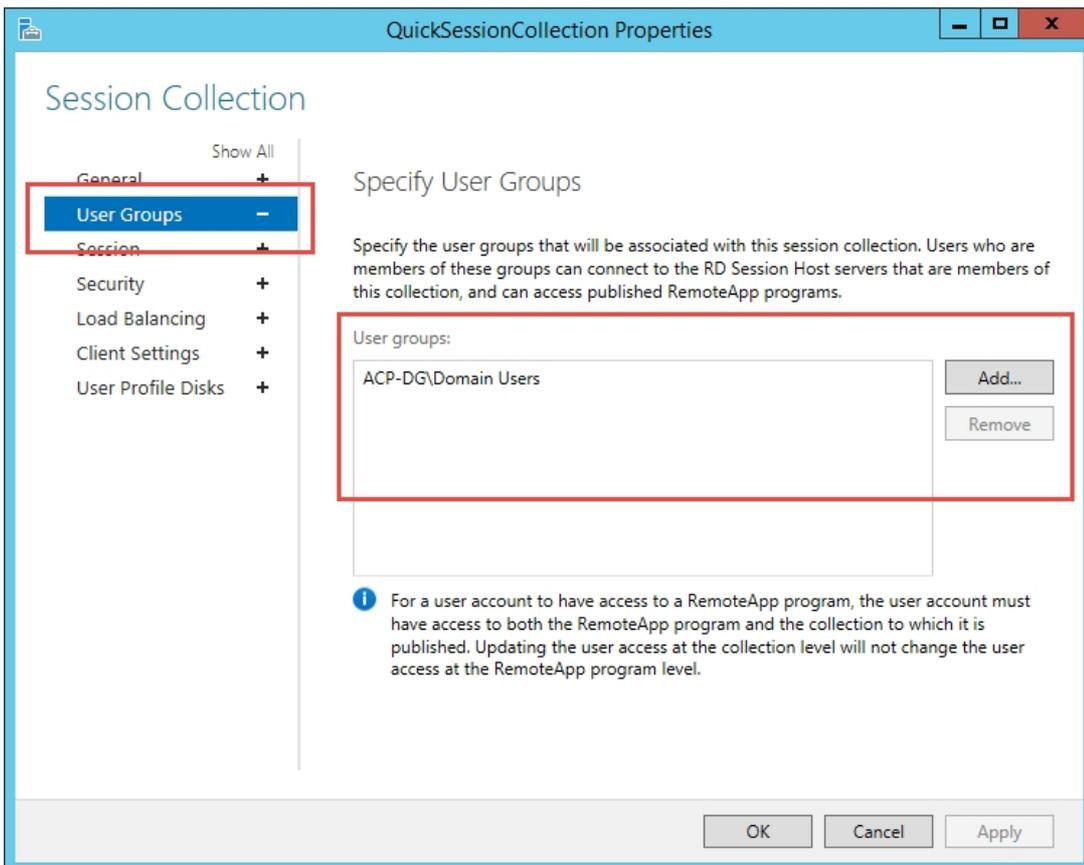


Figure 16: Session Collection - User Groups

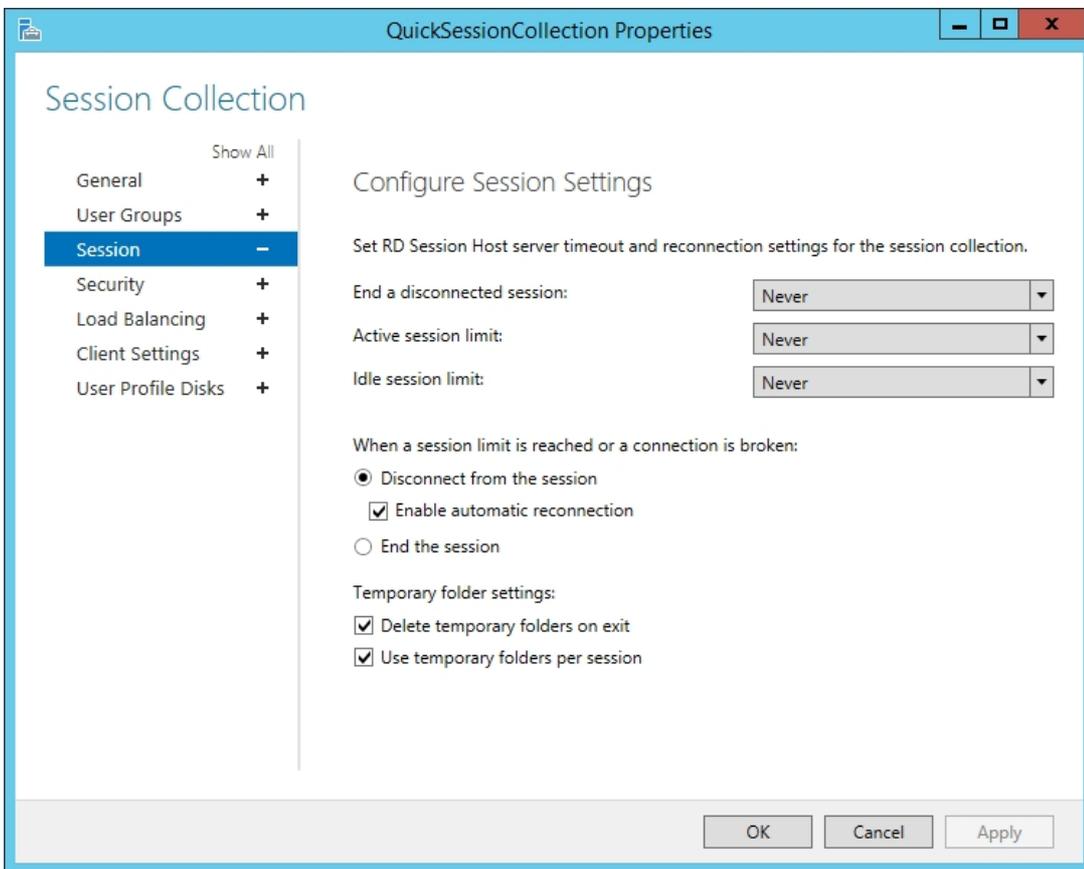


Figure 17: Session Collection - Session

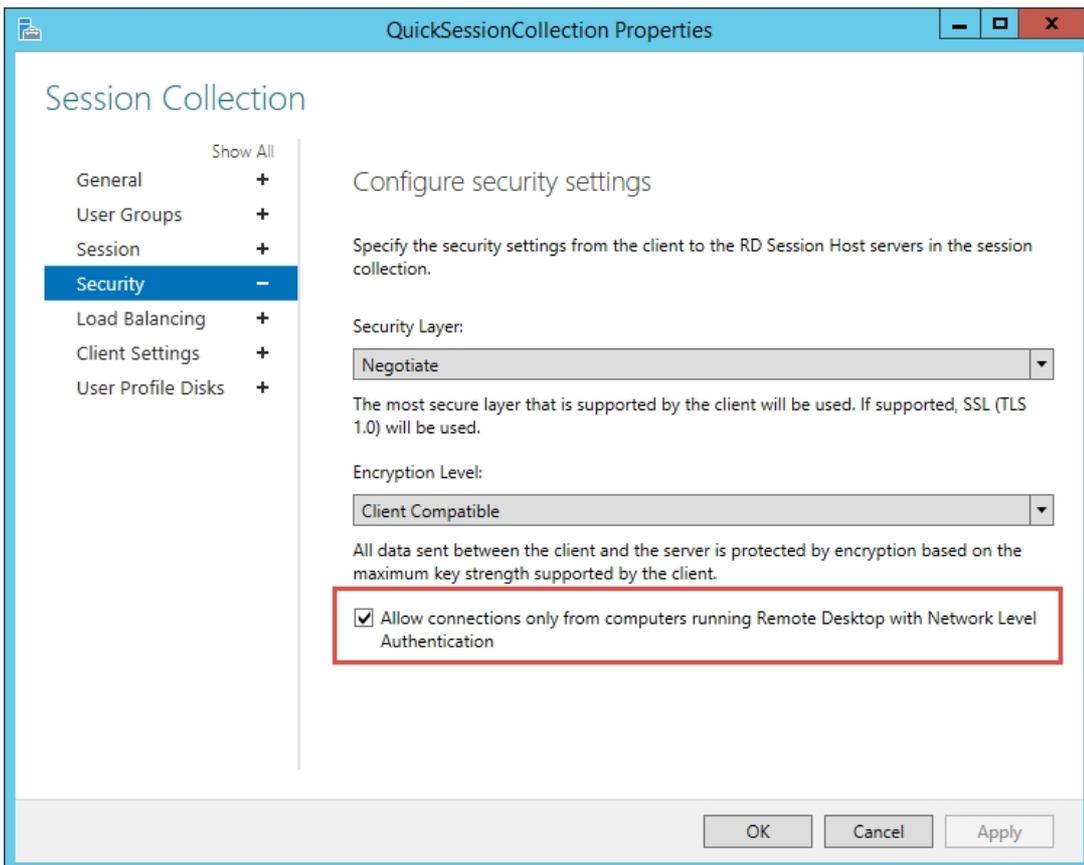


Figure 18: Session Collection - Security

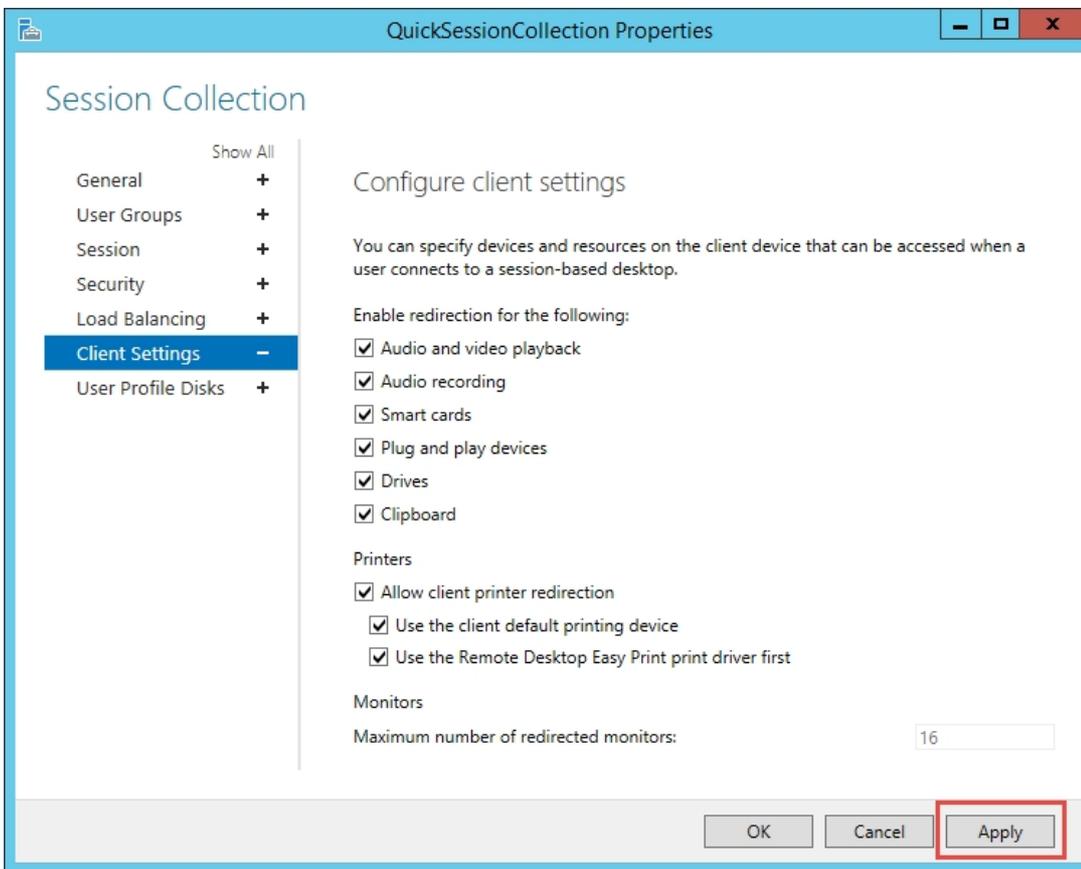


Figure 19: Session Collection - Client Settings

Follow Figures 20 through 24 in the order below to add InTouch WindowViewer to the RemoteApp programs list:

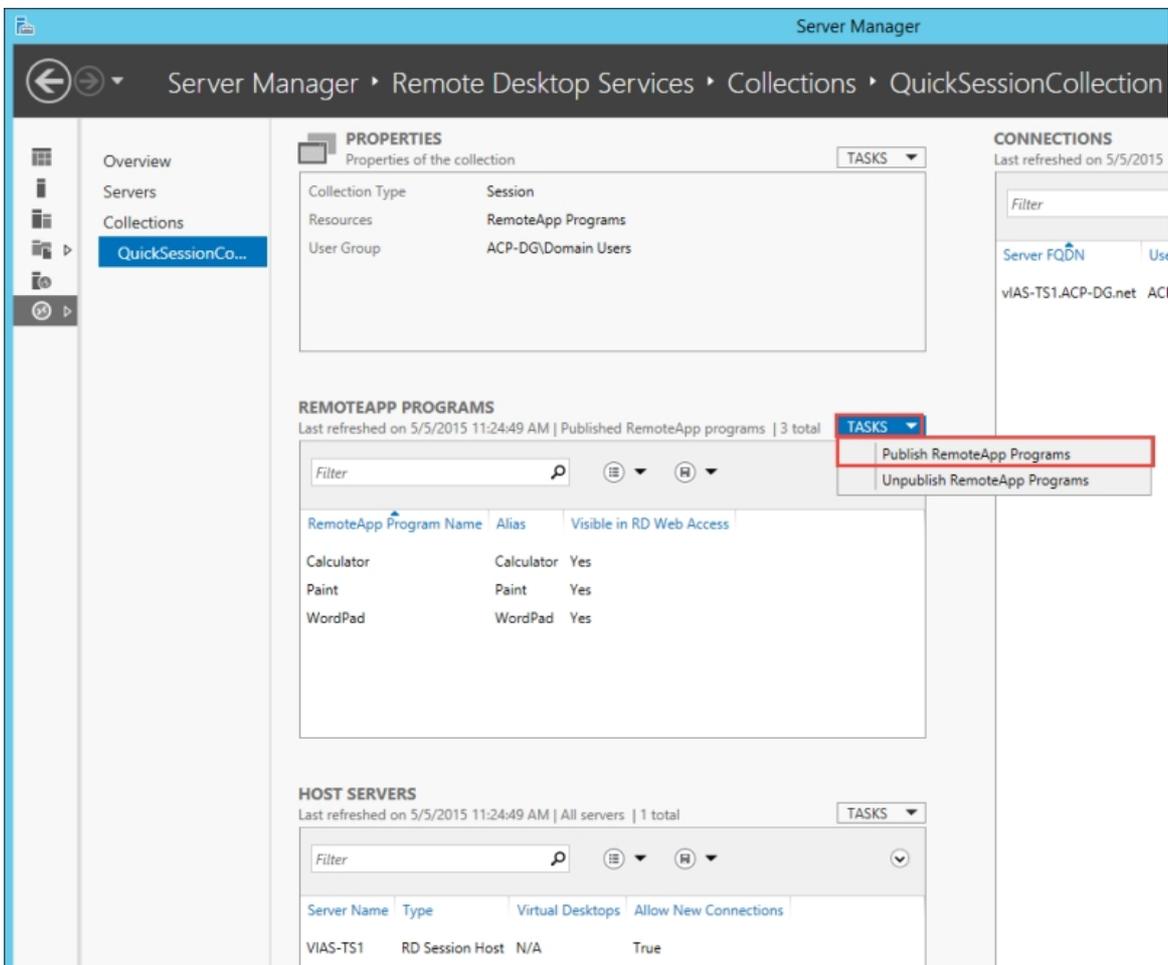


Figure 20: QuickSessionCollections - Tasks - Publish RemoteApp Programs

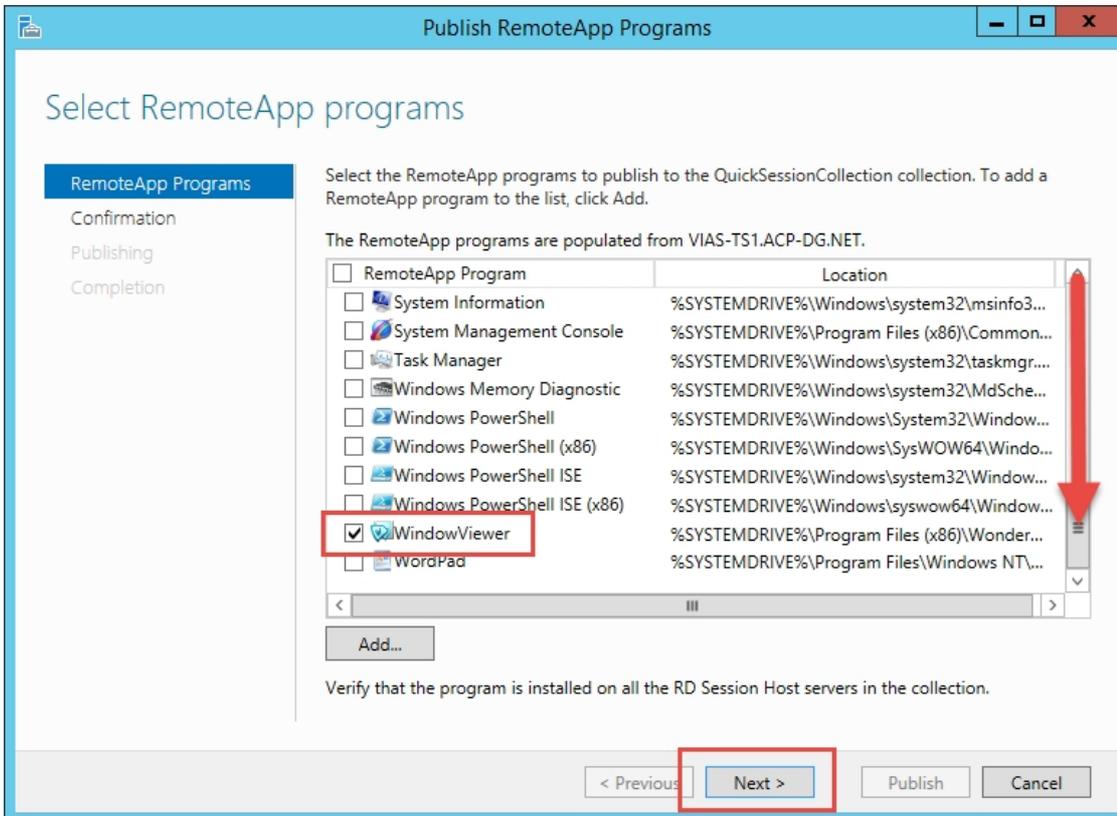


Figure 21: Select WindowViewer

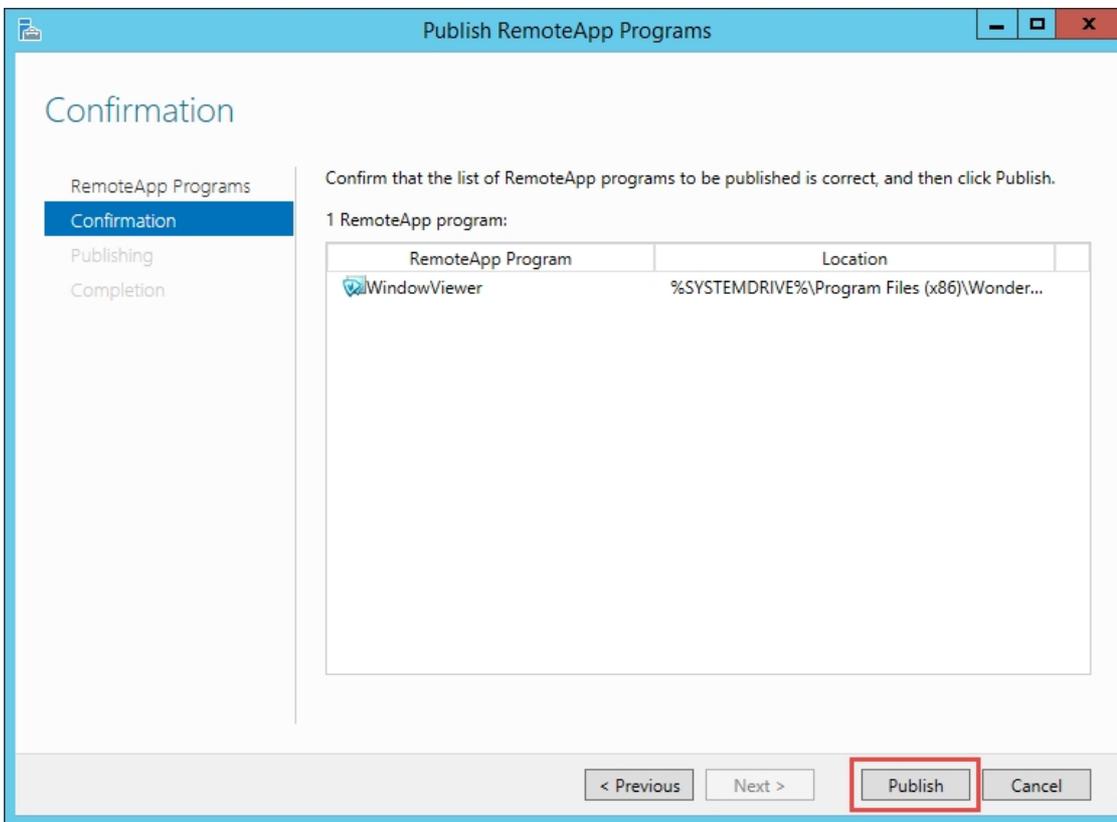


Figure 22: Confirmation - Publish

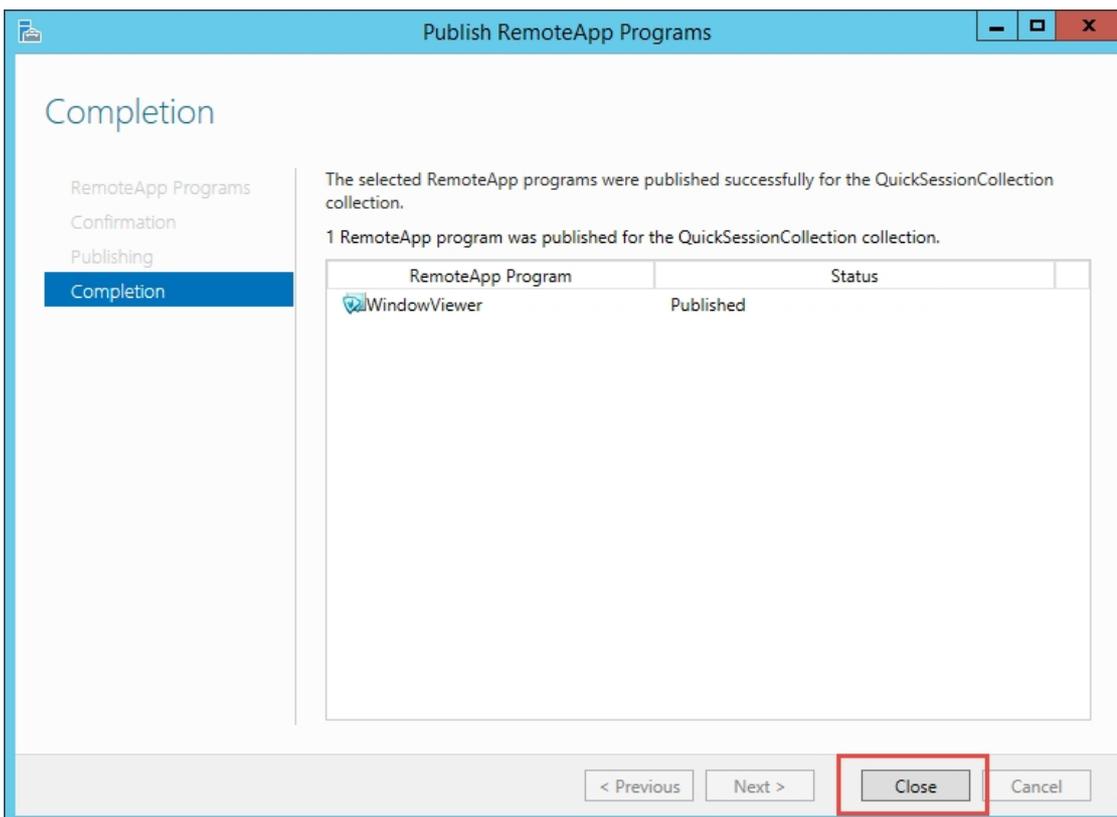


Figure 23: Completion - Close

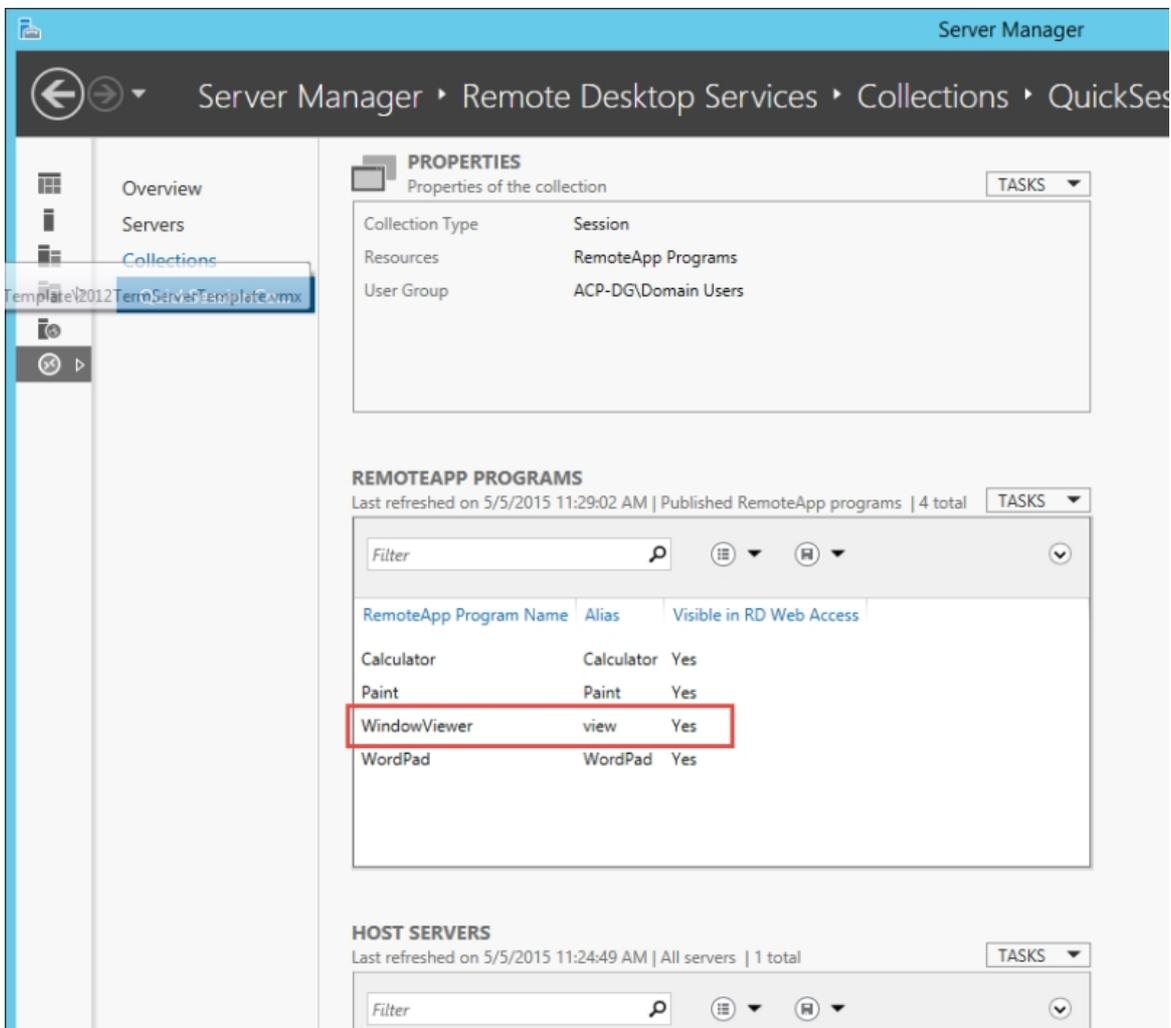


Figure 24: WindowViewer In RemoteApp Programs

**ATTACHMENTS**

[http://okmgcs.km.invensys.com/resources/sites/KPKA/content/live/TN/1000/TN1220/en\\_US/~secure/{ "SECUREDRESOURCE": "Y" }](http://okmgcs.km.invensys.com/resources/sites/KPKA/content/live/TN/1000/TN1220/en_US/~secure/{ )